

BOOKING CONDITIONS - PLEASE KEEP FOR YOUR REFERENCE

1. To confirm your cruise booking, please send us a deposit of 25% or £100, whichever is greater. The balance will be due 90 days before departure and we will send you a reminder about two weeks before it is due. Your payments will be held in a trust account until your cruise is complete.
2. Passengers are entitled to cancel their booking by giving written notice, in which event they will be liable to pay cancellation fees as shown below. We cannot provide any refund if passengers do not give written notice and they fail to take the cruise they have booked.
3. We reserve the right to decline a booking without assigning any reason.
4. If we cancel the sailing before departure, except in circumstances beyond our control, we will return your payments in full or offer an alternative cruise. If we have to shorten a cruise, except in circumstances beyond our control, we will provide a refund proportional to the cruise time lost or offer an alternative cruise for the equivalent time.
5. The cruise programme may be altered by the Captain of your vessel to suit the river conditions or weather or in the event of a mechanical breakdown. On such occasions we will still provide the normal programme of accommodation, meals and entertainment and no refunds will be made. We will try to provide the normal cruise but we cannot guarantee this if the river conditions, weather or mechanical difficulties make it unsafe.
6. We reserve the right to terminate a passenger's cruise whenever the Captain believes that passenger is behaving in a way which disturbs the quiet enjoyment of other passengers; which is endangering anybody on board; which threatens to damage the vessel; or which causes unreasonable inconvenience to the crew. In any such event, we will not provide any refund to the passenger concerned.
7. Passengers shall be liable to reimburse us for any damage they may cause to the vessel, furnishings or equipment.
8. No smoking is permitted in any inboard areas of our vessels but is allowed on the decks outside. Drinks and food brought on board may not be consumed in any public areas.
9. All passengers must have comprehensive holiday cancellation insurance. We are not permitted to recommend any particular scheme but an example of the type of insurance required will be provided for your reference after you have paid your initial deposit.
10. Passengers with limited mobility, special dietary requirements, special medication needs or poor health should call us before making a booking. We cannot take responsibility for the consequences of not being informed about the special requirements of any guest and we cannot accept passengers who may be especially frail, incontinent or acutely unwell.
11. We cannot be responsible for sickness, injury, death or loss of goods belonging to any passenger, unless due to negligence of the company or its employees. In addition, we cannot be held responsible for any loss or damage to passenger vehicles parked with our guidance.
12. Every effort is made to ensure that our brochures and publicity materials are accurate but we shall not be liable for any inaccuracies or omissions. We reserve the right to change our terms and conditions at any time, including the imposition of surcharges for fuel, etc.

Cancellation Charges

Before final balance is due: Full refund of payments made less £35/passenger administration costs.

45-90 days before sailing date: 25% of total booking

Less than 45 days before sailing date: No refund applicable.

Administration Charges:

Date change (only permitted before final balance is due): £35 per booking. Address change: No charge

Credit & premium charge card payments: 2% of transaction. Debit card and cheque payment: No charge

(These terms and conditions amended January, 2012)

RIVER CRUISE HOLIDAYS



ON MV EDWARD ELGAR

- Stunning views, interesting sightseeing and guided tours
- Full-service comfort aboard our 4-Star hotel boat
- Cosy cabins with air-conditioning and en-suite facilities
- Delicious meals prepared by our chef on board
- Choice of 2, 3, 4 and 6-night cruises in the Severn Vale
- Unique 2012 holiday package prices from ONLY £195

2012 CRUISE DATES, FARES & BOOKING FORM



English Holiday Cruises Ltd

The Oliver Cromwell Paddle Wheeler,
Alexandra Quay, Gloucester GL1 2LG

Tel: 01452-410411 Fax: 01452-357959

email: sales@englishholidaycruises.co.uk

Website: www.englishholidaycruises.co.uk



BOOKING FORM 2012

Please call the office to confirm cabin availability before completing this form.

Name

Address

Postcode..... Tel:.....

Email address

Where did you hear about English Holiday Cruises?.....

Other passenger names: Total No. of passengers.....

1.

2.

(If there are more passengers, please list them on a separate sheet)

Mobile Tel No (in case we need to contact you at the last minute).....

Special needs or requirements.....

Dietary requests.....

Special events being celebrated on board.....

Date of sailing

Weekend	Midweek	Heritage	Cruise to Views	Full River Cruise
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Total Cost:..... 25% (minimum £100) deposit due.....

PLUS please send me Copies of the River Severn Souvenir Map @£4.90

And/or send me..... Sets of 3 Edward Elgar Postcards @£1.50

Total Amount due now (deposit plus any maps or postcards requested).....

Paid by: Chq. No: Card
(payable to English Holiday Cruises Ltd.) (see administration charges)

Parking subject to availability at £5 per car per night (Pay at check in)	No. of cars
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I have read and agree with the booking conditions overleaf (amended January, 2012) and will pay the final balance 90 days before departure.

Signed:.....

Office Use only:

Customer No..... Sailing No.....

Ticket No..... Date confirmed.....

Date balance due..... Date balance received.....

Invoice No..... Cabin allocated.....

CRUISE DATES AND FARES 2012

Board in Gloucester. All cabins are outside twins with en-suite facilities. Prices are per person including all meals and at least one night with live entertainment. Dates shown are subject to availability.

A UNIQUE WEEKEND BREAK ON THE BIG CANAL (6 P.M. FRIDAY – 1 P.M. SUNDAY)

2 nights, 6 meals, 3 ports of call	Rate	Dates Available
Double occupancy	£230.00	*30 th March *13 th , *20 th & 27 th April, 18 th May, 29 th June, 20 th July, 10 th & 24 th Aug, *12 th & *19 th Oct
Single Occupancy	£410.00	
Terrific views of the lower Severn Vale. Stops at Slimbridge for inclusive tour of the Wildfowl Centre, Purton for overnight stay & Frampton to visit the village green. *Special Rates £195/£350 & 1 st 5 Singles pay £280.		

NEW 3-NIGHT MIDWEEK BREAK ON THE BIG CANAL (5 P.M. TUESDAY – 1P.M. FRIDAY)

3 nights, 9 meals, 4 ports of call	Rate	Dates Available
Double Occupancy	£320.00	*17 th & 23 rd April
Single Occupancy	£575.00	9 th & *16 th October
The same cruise as the Unique Weekend Break with a third night of accommodation PLUS tours of Berkeley Castle & the Purton 'Hulks'. *Special Rates £270/£450 & 1st 5 singles pay £390		

THE RIVER SEVERN HERITAGE CRUISE (6 P.M. SUNDAY – 11 A.M. THURSDAY)

4 nights, 11 meals, 4 ports of call	Rate	Dates Available
Double Occupancy	£430.00	*13 th & 27 th May, 17 th June
Single Occupancy	£770.00	15 th July, 9 th Sept
Interesting history along the Severn to Worcester & back. Stops at Upton-Upon-Severn, the city of Worcester & Abbey town of Tewkesbury. Includes guided tour of Worcester Cathedral. * First 3 singles pay £625		

CRUISE TO THE VIEWS ON THE CANAL & RIVER (6 P.M. FRIDAY – 11 A.M. THURSDAY)

6 nights, 17 meals, 7 ports of call	Rate	Dates Available
Double occupancy	£590.00	22 nd June
Single occupancy	£1,062.00	3 rd August
28 th September		
Combines the best of the Weekend Break & River Heritage cruises PLUS a guided tour of Gloucester. Unpack just once, sit back and relax for a comprehensive touring holiday.		

THE FULL RIVER CRUISE INTO THE HEART OF ENGLAND (4 OR 5 P.M. SUN – 9.30 A.M. SAT)

6 nights, 16 meals, 6 ports of call	Rate	Dates Available
Double occupancy	£645.00	8 th & 22 nd July, 26 th August
Single occupancy	£1,161.00	16 th September
Our 'flagship' cruise to Stourport-on-Severn & back includes a day trip on the Severn Valley Railway between Bewdley & Bridgenorth, dinner at a Riverside Restaurant and guided tours of Stourport's lock basins and Gloucester City. A splendid, relaxing holiday with lots of sailing.		